

WHAT WE SAY

A shift from traditional language to a trauma-informed description of vulnerable individuals can create...



...compassion instead of blame; hope instead of hopelessness and connection rather than disconnection



WHAT WE SAY...

"UNACCEPTABLE BEHAVIOUR"

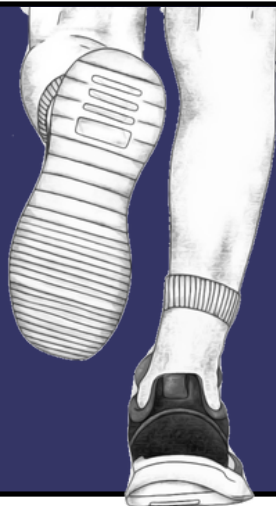


INSTEAD TRY...

"Understandable Behaviour"

WHAT WE SAY...

"DISMISSIVE"



INSTEAD TRY...

"Flight Survival Mode"

WHAT WE SAY...

"DEFIANT"



INSTEAD TRY...

"Fight survival mode, coping with threat"

WHAT WE SAY...

"AGGRESSIVE"



INSTEAD TRY...

"Terrified and in fight survival mode"

WHAT WE SAY...

**"ATTENTION
SEEKING"**



INSTEAD TRY...

**"Attachment
Seeking"**

WHAT WE SAY...

"WITHDRAWN"



INSTEAD TRY...

**"Moving into
collapse survival
mode"**

WHAT WE SAY...

"RUDE"



INSTEAD TRY...

"Self-Protective"

WHAT WE SAY...

**"NOT
ENGAGING"**



INSTEAD TRY...

**"Doesn't feel
safe yet"**